

XE2 removes the complexity of operating Exchange e-mail, Archiving, SharePoint, CRM and BlackBerry. We manage and host everything so you can **keep working at 100%**

at a glance:

- a fully managed Microsoft Hosted Exchange service delivering professional e-mail for business
- access your e-mail from anywhere, on any supported device
- work smarter, share information and collaborate with your colleagues with shared address books and work diaries
- cost effective – control your overall IT spend
- also available for Mac users via Entourage

“The vision is really about empowering workers, giving them all the information about what’s going on so they can do a lot more than they have in the past.”

Bill Gates

Microsoft

xe2 keep working at 100%

Hosted Exchange e-mail

product datasheet



Why choose hosted Exchange e-mail?

The requirement for high quality, business grade e-mail solutions is growing rapidly across all business sectors, as businesses demand greater efficiency, with users working on the move, and from home. The most effective solutions manage connectivity, hardware, software, data storage, anti-virus/anti-spam, back-ups, archiving and compliance.

The cost of designing, building, integrating and operating such a solution is a major commitment, so outsourcing is the perfect option for many organisations. It allows you to focus on your core services, without worrying about the cost and complexity of providing a business-grade e-mail solution.

XE2 is a Microsoft Gold Certified Partner. We have designed and delivered a scalable hosted Exchange platform, enabled through a simple yet powerful self-administration portal. Our business model is straightforward, no set up fee, just a small user per month charge for what you use.

What's included in our hosted service

- Microsoft Exchange mailbox for each user
- free copy of Outlook 2007 or Entourage
- secure Outlook Web Access for remote access via the internet
- secure mobile device access
- comprehensive data centre security provided by NTT (to ISO17799 / BS 7799)
- back-up and disaster recovery
- multi vendor anti virus and anti spam protection
- initial set-up, customer support and system monitoring
- managed platform including software version updates
- self-administration portal
- optional BlackBerry access

Feature list: Microsoft Exchange e-mail

Functionality	Lite	Professional	Professional Plus	Enterprise
Inbox	✓	✓	✓	✓
Reading Pane	✓	✓	✓	✓
Mailbox Storage Included	50MB	1GB	1GB	2GB
Message Flags	✓	✓	✓	✓
Folder Management	✓	✓	✓	✓
Rules		✓	✓	✓
Junk E-mail Filter		✓	✓	✓
Personal Folders	✓	✓	✓	✓
Company Domain Name	✓	✓	✓	✓
Distribution Groups	✓	✓	✓	✓
Company Address Book		✓*	✓(via Outlook)	✓(via Outlook)
Public Folders		✓	✓	✓
Tasks Management		✓	✓	✓
Automatic Alerts		✓*	✓	✓
Notes		✓	✓	✓
Spell check		✓	✓	✓
Auto-Signature	✓	✓	✓	✓
Search Folders		✓	✓	✓
Calendar		✓	✓	✓
Shared Calendar/Resource Scheduling		✓*	✓	✓
Contacts	✓	✓	✓	✓
Shared Contacts		✓	✓	✓
Journal		✓*	✓(via Outlook)	✓(via Outlook)
Full Offline Working		✓*	✓(via Outlook)	✓(via Outlook)
Archive with compliance – integrated				✓**
Access Clients				
• Outlook/Entourage		✓*	✓	✓
• MAPI Access		✓*	✓	✓
• Outlook Web Access/Mail	✓	✓	✓	✓
• Outlook Mobile Access	✓	✓	✓	✓
• ActiveSync		✓	✓	✓
• POP3/IMAP 4	✓	✓	✓	✓
• BlackBerry Synchronisation	✓	✓	✓	✓
SLA - guaranteed	99.95%	99.95%	99.95%	99.95%
MessageLabs AS and AV	✓	✓	✓	✓
Microsoft Anti-Virus Scanning	✓	✓	✓	✓
Data Back Up - Daily	✓	✓	✓	✓
Data Back Up Off Site (optional extra)				
Help Desk – UK Based - Working Hours	0830-1800	0830-1800	0830-1800	0830-1800
Technical Support	24x7	24x7	24x7	24x7
Web based Provisioning Portal	✓	✓	✓	✓
Outlook Client for XE2 CRM (optional extra)				

Note: *User must have own Outlook licenses. **Archive with compliance included for

Our service partners:



Why choose XE2?

Our customers demand a secure, reliable and financially sound service of the highest quality.

Unique in our field, XE2 delivers class-leading service built on our partnership with NTT Europe Online, giving customers one of the best solutions in the market today. They are also a Microsoft Gold Partner, and accredited with BS7799, ISO 9001 and SAS 70.

We offer comprehensive services and products, with all the necessary hardware and software included – either hosted at NTT Europe Online's data centre, or on your own premises.

We focus on cost efficiency to ensure affordability, and we add real value to your business – increasing efficiency, peace of mind and flexibility.

Altogether, this delivers a formidable solution for organisations of all sizes.

xe2 Limited
 John Loftus House
 Thames Ditton
 Surrey KT7 0QQ
 tel: 020 8339 2153
 e-mail: info@xe2.co.uk