

# WICKSoft Mobile Documents™

## Secure mobile collaboration from the BlackBerry®

### Challenge

Public agencies the world over have unprecedented visibility. Being able to react quickly, and with the right information, has never been more critical. The power to securely access, view, and email files and documents located in the office, check a colleague's calendar, or find the right contact at the right time and the right place is an essential performance imperative for public sector employees

Mobile devices, like the BlackBerry® smartphone, have revolutionized government and the public sector. Yet for all of their power and utility, if someone needs to check a figure in a report, complete an electronic form, or find a set of procedures for dealing with an emergency, there is no way to get the information they need.

Until now.

### Solution

WICKSoft Mobile Documents™ is the only mobile collaboration solution for the BlackBerry® that provides secure and direct access to SharePoint, Exchange public and delegate folders, Z: and U: and much more.

Calendars, contact lists, tasks, and even electronic forms can be quickly and securely accessed from the smartphone. Update appointments in a colleagues calendar, manage contacts in a CRM, and approve workflow no matter where you are.

BlackBerry users can view and email dozens of file formats, including Word, Excel, PDF, PowerPoint and Open Office documents, all in full fidelity, no matter where they are located.

Enterprise Security Management and policy enforcement features make WICKSoft Mobile Documents the most secure mobile collaboration platform available today.



## Key Benefits

Real-time access to the most up to date information and enhanced mobile collaboration allow WICKSoft Mobile Documents to deliver key benefits to an organization:

### **Downtime recovery**

Having access to critical data, electronic forms, and the most up to date information means mobile users will never have to 'wait to get back to the office' again. Instead, key decisions can be made immediately, workflow can be reviewed and approved, proposals can be emailed instantly to a customer, and facts and figures can be checked on-the-spot, while in the boardroom or on the road. Time spent waiting in line, in a lobby, or in the back of a taxi, can now be utilized to catch up on research, perform routine maintenance, or just stay up to date.

### **Enhanced workflow efficiency**

Being away from the office doesn't have to mean workflow grinds to a halt now that important information is instantly accessible, manageable and secure. WICKSoft Mobile Documents™ allows rapid response by key decision makers and field service personal alike. Clients, peers, and colleagues are not left waiting hours, or even days, for resolutions, comments, or approvals.

### **Overall improvement in quality of work**

An informed decision is most often a good decision, and WICKSoft Mobile Documents provides access to critical information that is there when you need it. Decisions made in the field, or in the heat of the moment, can be checked against the most up-to-date policy and procedures, and to ensure that the right steps are taken no matter where they occur. Electronic forms can be completed on the spot, ensuring no details are left behind.

## About WICKSoft

WICKSoft Corporation is the leader in mobile collaboration solutions for the BlackBerry® smartphone. As a member of the BlackBerry Alliance Program, WICKSoft provides mobile document access solutions for government, business, and enterprise customers. Visit their website at <http://www.wicksoft.com>

